



PO BOX 398  
 GLENWOOD CITY, WI 54013  
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[www.nextgen-broadband.net](http://www.nextgen-broadband.net)

APPLICATION (Please Print) \_\_\_\_\_ DATE OF BIRTH \_\_\_/\_\_\_/\_\_\_ Billing Number \_\_\_\_\_  
 ADDRESS \_\_\_\_\_ LAST 4 OF SSN- \_\_\_\_\_  
 BILL TO ADDRESS \_\_\_\_\_ DRIVER LICENSE \_\_\_\_\_  
 CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_  
 PHONE: HOME(\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ CELL (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_  
 IF RENTING: LANDLORD \_\_\_\_\_  
 LANDLORD ADDRESS \_\_\_\_\_  
 LANDLORD PHONE (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_  
 EMPLOYER \_\_\_\_\_ WORK (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_  
 ADDITIONAL CONTACT PERSON \_\_\_\_\_ RELATIONSHIP \_\_\_\_\_  
 CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_ PHONE \_\_\_\_\_

**CABLE TV SERVICES**

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Basic CATV \$75.00 | <input type="checkbox"/> Digital Premium CATV \$95.00 | <input type="checkbox"/> HBO \$19.95            |
| Broadcaster Surcharge \$21.04               | Broadcaster Surcharge \$21.04                         | <input type="checkbox"/> Showtime \$16.95       |
| <b>TOTAL..... \$96.04</b>                   | <b>TOTAL..... \$116.04</b>                            | <input type="checkbox"/> Cinemax \$17.95        |
|   |   | <input type="checkbox"/> Starz & Encore \$15.95 |
- 
- |  |   |
|--|---|
| <input type="checkbox"/> DTA Converter Box \$2.95/mo     | <input type="checkbox"/> Installation Fee \$30.00 |
| <input type="checkbox"/> Add'l Dig Set Top Box \$4.95/mo |   |
| <input type="checkbox"/> DRV Service \$5.95/mo           |   |

**CABLE MODEM INTERNET SERVICES**

- |                                   |                       |   |   |
|-----------------------------------|-----------------------|---|---|
| <u>Internet Package</u>           | <u>Download Speed</u> | <input type="checkbox"/> Static IP \$5.00/mo      |   |
| <input type="checkbox"/> Standard | 6 MB \$39.95/mo       | <input type="checkbox"/> IP Set Up Fee \$85.00    |   |
| <input type="checkbox"/> Plus     | 10 MB \$49.95/mo      | <input type="checkbox"/> Cable Modem \$49.95      | <input type="checkbox"/> Cable Modem Rental \$9.95/mo |
| <input type="checkbox"/> Deluxe   | 20 MB \$99.95/mo      | <input type="checkbox"/> Comtrend Router \$84.95  |   |
|                                   |                       | <input type="checkbox"/> Wireless Modem \$109.95  | Red Condor Spam included at no cost                   |
|                                   |                       | <input type="checkbox"/> Installation Fee \$30.00 | Username: _____                                       |

**TELEPHONE SERVICES – GLENWOOD CITY ONLY**

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> Residential Line \$20.00/mo | <input type="checkbox"/> Business Line \$28.70/mo | Long Distance \$.09/min                                       |
| Subscriber Line Charge \$6.50/mo                     | Subscriber Line Charge \$9.20/mo                  | <input type="checkbox"/> 1,000 Min LD \$16.95(Excl. ECC)      |
| <b>TOTAL..... \$26.50</b>                            | <b>TOTAL..... \$37.90</b>                         | <input type="checkbox"/> Custom Calling Features – See List   |
| <input type="checkbox"/> Installation Fee \$47.00    | <input type="checkbox"/> Installation Fee \$67.00 | <input type="checkbox"/> New Construction Install Fee \$67.00 |

**AGREEMENT**

IT HAS BEEN EXPLAINED TO ME AND I UNDERSTAND THAT THE PRICES LISTED ON THIS APPLICATION AND IN ALL OTHER NEXTGEN MATERIALS DO NOT INCLUDE TAXES, FRANCHISE FEES, AND OTHER MANDATED CHARGES. EACH RECEIVER IS BILLED THE SAID AMOUNT. BY SIGNING BELOW YOU AGREE TO THE TERMS AND CONDITIONS ON THE BACK OF THIS FORM. ALL PACKAGES DO NOT PROVIDE FOR CONNECTING GAME, WEB OR EMAIL SERVERS BEHIND OUR CONNECTION. I HAVE REVIEWED AND AGREE WITH THE ACCEPTABLE USAGE POLICY. THE FOLLOWING CHARGES WILL BE APPLIED FOR THE LOSS OR DAMAGE OF THE SAID DIGITAL EQUIPMENT: \$300.00 – HD CABLE BOX, \$600.00-HD DVR CABLE BOX, \$30.00 FOR REMOTE. CHARGES APPLY TO LOST, STOLEN, OR DAMAGED EQUIPMENT.

**\*\*INSTALL FEES DO NOT INCLUDE ANY INSIDE WIRING.**

SIGNATURE \_\_\_\_\_ DATE \_\_\_/\_\_\_/\_\_\_

### Acceptance Usage Policy

I, the undersigned, am requesting a Nextgen Broadband account. By signing this agreement I agree not to use the services for any purpose that violates U.S., state, or local laws. I agree not to use the services to interfere with or disrupt network users, services or equipment. Such interference or disruption includes, but is not limited to:

- \* Distribution of unsolicited advertising;
- \* Propagation of computer worms or viruses;
- \* Use of the network to make unauthorized entry to other computational, information, or communication device or resources;
- \* Allowing dial-up or any other connection to access to its Internet through modems or any other means: access by direct connection will be limited to access on the premises to which Internet access is provided by participant;
- \* Attempts to bring down network services or resources (Denial-Of-Service attacks, etc)
- \* Unauthorized use of IP addresses or other network resources

It is illegal to attempt to access the computer systems of individuals or organizations without authorization. Such attempts are subject to service termination and prosecution. Individuals are encouraged to utilize hardware and/or software security measures as appropriate.

### Privacy & Security

Your account is not confidential by nature of the Internet. This means that you are responsible for protecting your name, address, phone number, and/or any other personal information while on the Internet.

Nextgen Broadband will hold all customer personal, account and online information private from individuals, organizations, marketing companies and anybody else not authorized by the account holder, unless directed by law.

### General Notice

Certain Internet services may contain language, sounds or pictures which some individuals may find offensive, inflammatory, or of an adult nature. Such contents are the sole responsibility of the Internet service provider. We do not endorse such materials and disclaim any and all liability for their contents.

I agree to hold Nextgen Broadband its officers, agents and any of its members harmless from any liability arising from special, indirect, or consequential damages including but not limited to any lost profits, loss of opportunity, or any other loss which may result from the use of, misuse of, or lack of availability of Nextgen Broadband or its facilities.

In the even that you create a personal page on the Internet, be aware that Nextgen Broadband reserves the right to disconnect pages which are of an offensive, inflammatory, or of an adult nature.

Customers signing this agreement are aware of all safety measures needed to protect any and all equipment that will be plugged into the cable modem. Firewalls and switches are responsibilities of the customer to purchase and install to protect equipment plugged into the cable modem. (Free firewall software and information is available to download from the Internet).

### For office use:

Date installed \_\_\_\_\_

MAC Address \_\_\_\_\_

Modem Model \_\_\_\_\_