



The following Nextgen Broadband disclosures are in reference to the FCC Open Internet Rules.

### Service Description

### Service Offerings

Nextgen Broadband offers broadband ISP services directly to end user customers. Pricing and broadband speeds for direct Internet connectivity is provided to these end user customers via standard application with terms of service.

Standard Pricing and Broadband Speeds:	Upload	Download	Price
Basic Rate Plan	256K	2MB	\$29.95
Standard Rate Plan	512K	6MB	\$39.95
Plus Rate Plan	1MB	10MB	\$49.95
Deluxe Rate Plan (Cable Modem Only)	3MB	20MB	\$99.95

Custom plans are available on an individual contract basis.

### Performance

Nextgen Broadband offers a speed test site to any customer. It can be accessed at this web address: <http://speedtest.airstreamcomm.net/>

### Congestion Management

Nextgen Broadband does not implement any congestion management techniques. Nextgen Broadband engineers and operates its network to accommodate the necessary traffic requirements, with ample capacity and redundancy to address peak traffic levels in the case of a partial network outage. In the event of congestion, all traffic is classified as best effort.

## **Content, Applications, Service and Device Providers**

As a full service Internet Service Provider, Nextgen Broadband delivers a full suite of Internet-based applications. These include:

- Email
- Web Hosting
- File Transfer Protocol

Nextgen Broadband does not discriminate against any customer traffic. It utilizes network management techniques that are equal and standard across all user applications. We do not modify our network to make our directly served applications perform better than applications a user would access over the general Internet. For example, Nextgen Broadband does not manipulate our network to perform better for customers accessing Nextgen Broadband email servers versus its customers accessing Google's gmail servers.

The network management practices employed by Nextgen Broadband do not differ between our directly offered applications to those general applications offered over the Internet.

## **Security Measures**

For customers with statically assigned IP addresses, Airstream Communications blocks outbound traffic on TCP Port 25 to any outbound email servers other than Airstream's email servers in an effort to prevent email spam attacks originating from compromised customer devices on the Nextgen Broadband network.

In the event of a Denial of Service (DoS) attack, Distributed Denial of Service (DDoS) attack, spoofing or other malicious traffic, Nextgen Broadband will implement inbound and outbound traffic filtering and/or blocking on specific source and destination IP addresses. These actions will be performed to ensure reliability and availability of the Nextgen Broadband network. These actions will not be utilized for normal Internet applications and traffic. In the case of any suspicious or malicious network activity, notification and forensic information will be made available to the appropriate law enforcement and network security resources for investigation.