



316 Third Ave, P.O. Box 47, Clear Lake, WI 54005

**Residential FIBER High Speed Internet Access Application Form**

Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_ Zip Code: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ Cell Phone Number: \_\_\_\_\_

Billing Address: \_\_\_\_\_

- There is a **one-time** connection fee of \$199.95 to be paid prior to service installation.

**Fiber Rate Plan with Basic Telephone (where available):**

_____ FiberLink25 – 25MB Download/3MB Upload	\$59.95/Month (\$79.95 minus Dual Svc. Discount)
_____ FiberLink50 – 50MB Download/10MB Upload	\$79.95/Month (\$99.95 minus Dual Svc. Discount)
_____ FiberLink100 – 100MB Download/20MB Upload	\$99.95/month (\$119.95 minus Dual Svc. Discount)

**Fiber Only Rate Plan (where available):**

_____ Fiber Link25 – 25MB Download/3MB Upload	\$79.95/Month (where available)
_____ Fiber Link50 - 50MB Download/10MB Upload	\$99.95/Month (where available)
_____ Fiber Link100 – 100MB Download/20MB Upload	\$119.95/Month (where available)

**Equipment for Sale:**

\_\_\_\_\_ Wireless Router \$199.95 (Equipment purchased at our office is covered by Manufacturer warranty)

<b>Additional Services:</b> _____ Preferred Customer Service (Ask Your CSR)	\$10.00/Month
_____ Secure It Anti Virus	\$4.95/mo.-\$29.95 Set Up Fee
_____ Static IP Address	\$5.00/mo.-\$85.00 Set Up Fee
_____ Additional Email Accounts	\$2.95/month

Spam filtering service and one email account are included in the High Speed Internet Service.

This High Speed Internet connection is for the exclusive use of the above named business or individual. It may be connected to serve multiple computers but they must all be owned by the business or individual listed above. This service may not be used to provide Internet connectivity to other entities or individuals. Access to this High Speed Internet connection via modem or other connection from off the customer’s premises is prohibited.

## Customer Agreement

I, the undersigned, am requesting a Nextgen Broadband High Speed Internet access account (account). By signing this agreement I agree not to use the account for any purpose, which violates U.S., state or local laws. I agree not to use the account to interfere with or disrupt network users, services, or equipment. Such interference or disruption includes, but is not limited to:

- distribution of unsolicited advertising;
- propagation of computer worms or viruses;
- use of the network to make unauthorized entry to other computational, information, or communications devices or resources.

I agree to hold Nextgen Broadband, its officers, agents and any of its members harmless from any liability arising from direct, special, indirect, or consequential damages including but not limited to any lost profits, loss of opportunity, or any other loss which may result from the use of, misuse of, or lack of availability of Nextgen Broadband High Speed Internet access or Clear Lake Telephone Company facilities.

Certain Internet services may contain language or pictures which some individuals may find offensive, inflammatory, or of an adult nature. Such contents are the sole responsibility of the Internet service provider. Clear Lake Telephone Company as the Internet access provider has no control over the content of services available on the Internet. We do not endorse such materials and disclaim any and all liability for their contents.

In the event that you create a web page on the Internet, be aware that Nextgen Broadband reserves the right to disconnect service to pages, which are of an offensive, inflammatory, or of an adult nature.

Your account is not confidential by nature of the Internet. This means that you are responsible for protecting your name, address, phone number and/or other personal information while on the Internet.

Customers signing this agreement are aware of all safety measures needed to protect any and all equipment that will be plugged into the High Speed Internet Connection. Firewalls and switches are responsibilities of the customer to purchase and install to protect equipment plugged into the High Speed Internet Connection.

**Signed:** \_\_\_\_\_ **Date:** \_\_\_\_\_

### For Office Use Only:

Date Installed \_\_\_\_\_ Date Activated \_\_\_\_\_

Model of Modem \_\_\_\_\_

Modem Serial Number \_\_\_\_\_ IP Address \_\_\_\_\_

Shelf Number \_\_\_\_\_ Port Number \_\_\_\_\_

User Name \_\_\_\_\_ Password \_\_\_\_\_

Installer Signature \_\_\_\_\_ Date \_\_\_\_\_