



NEXTGEN COMMUNICATIONS

316 Third Ave, P.O. Box 47, Clear Lake, WI 54005

RESIDENTIAL FIBER High Speed Internet Access Application Form

Name: _____ Company Name: _____

Contact Email Address: _____ Address: _____

City: _____ State: _____ Zip Code: _____

Telephone Number: _____ Cell Phone Number: _____

- There is a **one-time** connection fee of \$199.95 to be paid prior to service installation.
- The ONT (Optical Network Terminal) and indoor fiber going to the ONT is the property of Nextgen Broadband and there is 120 volt AC power requirements for the ONT.

Fiber Rate Plans:

_____ FiberLink 25 – 25MB Max Download/3MB Upload	\$59.95/Month	(where available)
_____ FiberLink 50 – 50MB Max Download/10MB Upload	\$79.95/Month	(where available)
_____ FiberLink 100 – 100MB Max Download/20MB Upload	\$99.95/month	(where available)

Equipment for Sale:

_____ Wireless Router \$ 199.95 (Equipment purchased at our office is covered by Manufacturer warranty)

Additional Services:

_____ Preferred Priority Service (Ask Your CSR for details)	\$10.00/Month
_____ Secure It Anti Virus Protection	\$4.95/mo.-\$29.95 Set Up Fee
_____ Static IP Address	\$5.00/mo.-\$85.00 Set Up Fee
_____ Additional Email Accounts	\$2.95/month

Spam filtering service and one email account are included in the High Speed Internet Service.

This High Speed Internet connection is for the exclusive use of the above named business or individual. It may be connected to serve multiple computers but they must all be owned by the business or individual listed above. This service may not be used to provide Internet connectivity to other entities or individuals. Access to this High Speed Internet connection via modem or other connection from off the customer’s premises is prohibited.

See Next page

Customer Agreement

I, the undersigned, am requesting a Nextgen Communication High Speed Internet access account (account). By signing this agreement, I agree not to use the account for any purpose, which violates U.S., state or local laws. I agree not to use the account to interfere with or disrupt network users, services, or equipment. Such interference or disruption includes, but is not limited to:

- distribution of unsolicited advertising;
- propagation of computer worms or viruses;
- use of the network to make unauthorized entry to other computational, information, or communications devices or resources.

I agree to hold Nextgen Broadband, DBA Nextgen Communications its officers, agents and any of its members harmless from any liability arising from direct, special, indirect, or consequential damages including but not limited to any lost profits, loss of opportunity, or any other loss which may result from the use of, misuse of, or lack of availability of Nextgen Broadband High Speed Internet access or Nextgen Communications facilities.

Certain Internet services may contain language or pictures which some individuals may find offensive, inflammatory, or of an adult nature. Such contents are the sole responsibility of the Internet service provider. Nextgen Communications as the Internet access provider has no control over the content of services available on the Internet. We do not endorse such materials and disclaim any and all liability for their contents.

In the event that you create a web page on the Internet, be aware that Nextgen Broadband, DBA Nextgen Communications reserves the right to disconnect service to pages, which are of an offensive, inflammatory, or of an adult nature.

Your account is not confidential by nature of the Internet. This means that you are responsible for protecting your name, address, phone number and/or other personal information while on the Internet.

Customers signing this agreement are aware of all safety measures needed to protect any and all equipment that will be plugged into the High Speed Internet Connection. Firewalls and switches are responsibilities of the customer to purchase and install to protect equipment plugged into the High Speed Internet Connection.

The FCC (Federal Communications Commission) now requires Nextgen Broadband, DBA Nextgen Communications a broadband service provider to test a random sample of customer locations to ensure that quality standards for speed and latency, or response time, are being met. The FCC encourages consumers to participate in this important testing program. Such testing is similar to routine network testing already performed by providers to make sure networks are functioning properly. Nextgen Broadband, DBA Nextgen Communications will notify each customer selected by the FCC prior to testing.

Signed: _____ **Date:** _____

For Office Use Only

Date Installed _____ Date Activated _____

Model of Modem _____

Modem Serial Number _____ IP Address _____

Shelf Number _____ Port Number _____

User Name _____ Password _____

Installer Signature _____ Date _____