



316 Third Ave, P.O. Box 47, Clear Lake, WI 54005

RESIDENTIAL FIBER High Speed Internet Access Application Form

Name: _____ Application Date: _____

Address: _____ City: _____ State: ____ Zip Code: _____

Telephone Number: _____ Cell Phone Number: _____

Billing Address: _____

Contact email address: _____

Additional contact person: _____ Phone # _____

- There is a **one-time** connection fee of \$199.95 to be paid prior to service installation.
- The ONT (Optical Network Terminal) and the indoor fiber going to the ONT is the property of Nextgen Broadband and there are 120-volt AC power requirements for the ONT.

Fiber Only Rate Plans (where available):

| | |
|--|-------------------------|
| _____ Fiber Link Bronze - 100Mbps Download/20Mbps Upload | \$79.95/Month |
| _____ Fiber Link Silver - 250Mbps Download/50Mbps Upload | \$99.95/Month |
| _____ Fiber Link Gold - 1 Gig Download/100 Mbps Upload | \$ Pricing upon Request |

Equipment for Sale:

- _____ Wireless Router \$199.95 (Equipment purchased at our office is covered by Manufacturer warranty)
- _____ 8 Hour Battery Backup unit for telephone only over Fiber (requires power outlet to charge) \$125.00

| | |
|---|-------------------------------|
| Additional Services: _____ Preferred Customer Service (Ask Your CSR) | \$10.00/Month |
| _____ Secure It Anti-Virus | \$4.95/mo.-\$29.95 Set Up Fee |
| _____ Static IP Address | \$5.00/mo.-\$85.00 Set Up Fee |
| _____ Additional Email Accounts | \$2.95/month |

Spam filtering service and one email account are included in the High-Speed Internet Service.

This High-Speed Internet connection is for the exclusive use of the above-named business or individual. It may be connected to serve multiple computers but they must all be owned by the business or individual listed above. This service may not be used to provide Internet connectivity to other entities or individuals. Access to this High-Speed Internet connection via modem or other connection from off the customer's premises is prohibited.

Customer Agreement

I, the undersigned, am requesting a Nextgen Broadband High-Speed Internet access account (account). By signing this agreement, I agree not to use the account for any purpose, which violates U.S., state or local laws. I agree not to use the account to interfere with or disrupt network users, services, or equipment. Such interference or disruption includes, but is not limited to:

- distribution of unsolicited advertising;
- propagation of computer worms or viruses;
- use of the network to make unauthorized entry to other computational, information, or communications devices or resources.

I agree to hold Nextgen Broadband, its officers, agents and any of its members harmless from any liability arising from direct, special, indirect, or consequential damages including but not limited to any lost profits, loss of opportunity, or any other loss which may result from the use of, misuse of, or lack of availability of Nextgen Broadband High Speed Internet access or Clear Lake Telephone Company facilities.

Certain Internet services may contain language or pictures which some individuals may find offensive, inflammatory, or of an adult nature. Such contents are the sole responsibility of the Internet service provider. Clear Lake Telephone Company as the Internet access provider has no control over the content of services available on the Internet. We do not endorse such materials and disclaim any and all liability for their contents.

In the event that you create a web page on the Internet, be aware that Nextgen Broadband reserves the right to disconnect service to pages, which are of an offensive, inflammatory, or of an adult nature.

Your account is not confidential by nature of the Internet. This means that you are responsible for protecting your name, address, phone number and/or other personal information while on the Internet.

Customers signing this agreement are aware of all safety measures needed to protect any and all equipment that will be plugged into the High Speed Internet Connection. Firewalls and switches are responsibilities of the customer to purchase and install to protect equipment plugged into the High Speed Internet Connection.

The FCC (Federal Communications Commission) now requires Nextgen Broadband a broadband service provider to test a random sample of customer locations to ensure that quality standards for speed and latency, or response time, are being met. The FCC encourages consumers to participate in this important testing program. Such testing is similar to routine network testing already performed by providers to make sure networks are functioning properly. Nextgen Broadband will notify each customer selected by the FCC prior to testing.

Signed: _____ **Date:** _____

For Office Use Only:

Date Installed _____ Date Activated _____
Model of Modem/ONT _____ Modem/ONT Serial Number _____
Modem/ONT MAC address: _____ IP Address _____
Shelf Number _____ Port Number _____
User Name _____ Password _____

Installer Signature _____ Date _____